



Quarterly Performance Report

February 2023

Period Covered: 1 April 2022 to 31 December 2022

“Making the Scottish Borders a safer place to live, work and visit”

Key: Green – Performance Improved, Amber – Performance Reduced < 15%, Red – Performance Reduced >15

Strategic Priority – Through effective partnership working fewer people experience antisocial behaviour (ASB)

Performance Context

In 2022/23 to date there has been a decrease in group 1-5 crime of 7.1% when compared to 2021/22 for the same time period. This represents 200 fewer victims, which is positive.

In 2022/23 to date there has been a decrease in antisocial behaviour incidents of 16.9% when compared to 2021/22 for the same time period which is encouraging.

In 2022/23 to date there has been a 28.9% decrease in people being monitored for antisocial behaviour, which is good news. The number of early interventions undertaken by ASB partners decreased by 7.8% when compared to 2021/22 for the same time period.

The new mediation service is in place and performance reporting commenced from quarter 1 of 2022/23. Early signs are positive for the service. Data gathering for the mediation service for 2022/23 will be used to establish a performance baseline from which targets can be set for 2023/24 onwards.

Key Successes

All ASB Officers have now been trained and accredited in Mediation and referrals are being received into the service.

System development for a new database to support the work of the Antisocial Behaviour Unit is making good progress. The first part of the data migration has been completed. The second part will be completed by the end of February 2023. There are 5 parts in all to the data migration.

Key Issues

The East of the region ASB officer cover has been increased further as a review of the team work distribution revealed that it was required. This raises the cover to 4 days a week through to March 2024.

Key Activities

Migration of data onto MOSAIC continues as well as further development.

Training has now been completed for all ASB Officers to be able to make direct entries into the Police Intelligence System. This will be reviewed over the coming year.

Strategic Priority – Through effective partnership working fewer adults and children experience Gender Based Violence

Performance Context

The number of domestic abuse incidents reported to Police Scotland in 2022/23 to date was 896. This is 70 incidents (7.2%) lower than 2021/22 for the same time period. The number of referrals to Domestic Abuse Advocacy Support (DAAS) service in 2022/23 to date was 277. This is 86 referrals (23.7%) lower than 2021/22 for the same time period. Repeat referrals to the DAAS service in 2022/23 to date stand at 28.6%, better than the target of 30%. The number of clients contacted within agreed timescales is significantly higher than the 80% baseline and stands at 96.3%.

Key Successes

The Leading Lights (independent accreditation for domestic abuse services) evidence portfolio has been submitted and all Leading Lights interviews have been completed. Safe Lives are now working up the final report but it is likely that there will be a requirement for re-assessment following the Accreditation Panel in April. The DAAS Service Manager is aware of the key areas of the standards that require more evidence or action to complete and is confident that the re-assessment period will be minimal. Feedback from the assessor following the interviews was that DAAS took a robust and effective approach to managing risk.

The newest member of the DAAS team will start the IDAA qualification in March 2023.

Key Issues

A reduction in total referrals for the period is a concern for the DAAS team. Work to explore this is underway with positive engagement with partners to identify ways to ensure current referral pathways are understood and applied consistently. Additional “How to Make a DAAS Referral” materials are being developed and a broad range awareness raising campaign is being planned with SBC Corporate Communications team.

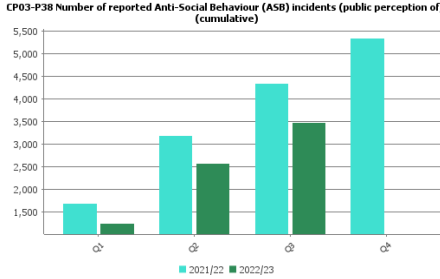


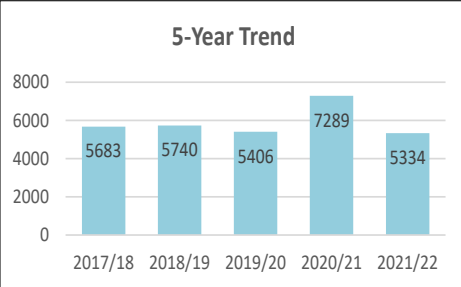
Key Activities

DAAS has created a Ukrainian and Russian version of the service leaflet following work with the staff supporting the families who have settled in Tweeddale area. These leaflets should enable staff to effectively explain the support that DAAS can provide for anyone experiencing domestic abuse.

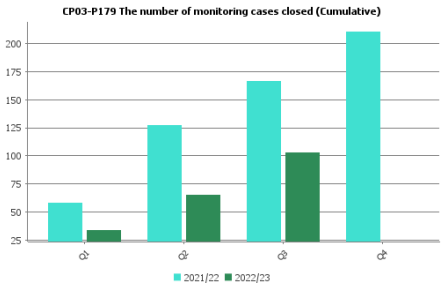


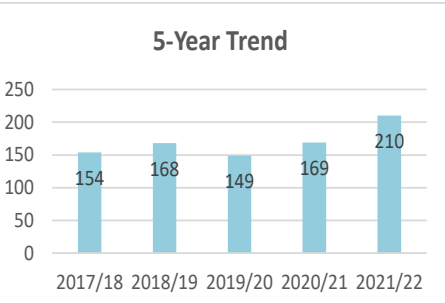
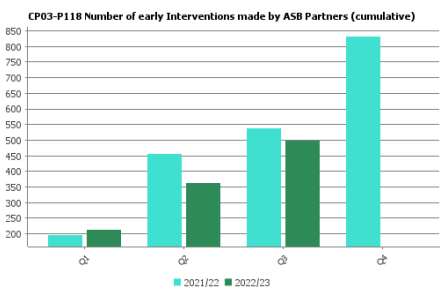


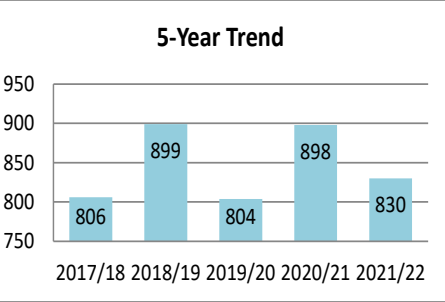
DAAS will be a core agency at the forthcoming Domestic Abuse Court Advocacy Accreditation workshop being hosted in the Scottish Borders. The Scottish Government have funded a three year programme to develop Court Advocacy standards and an accredited module for all services/practitioners delivering court advocacy to domestic abuse victims. DAAS has considerable experience of providing court advocacy in the Scottish Borders.

Safer Communities Team

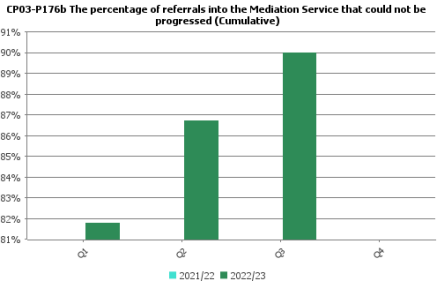





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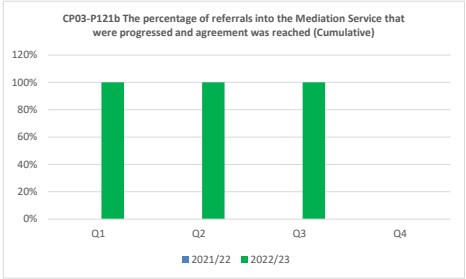


PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
<p>Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</p>	<p>CP03-P38 Number of reported Anti-Social Behaviour (ASB) incidents (public perception of) (cumulative)</p>  <table border="1"> <caption>ASB Incidents Comparison</caption> <thead> <tr> <th>Period</th> <th>2021/22</th> <th>2022/23</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>~1,800</td> <td>~1,200</td> </tr> <tr> <td>Q2</td> <td>~3,200</td> <td>~2,600</td> </tr> <tr> <td>Q3</td> <td>~4,300</td> <td>~3,500</td> </tr> <tr> <td>Q4</td> <td>~5,200</td> <td>~3,470</td> </tr> </tbody> </table>	Period	2021/22	2022/23	Q1	~1,800	~1,200	Q2	~3,200	~2,600	Q3	~4,300	~3,500	Q4	~5,200	~3,470			<p>3,470</p>	<p>4,174</p>	<p>Where We Are</p> <p>A 16.9% decrease in incidents in 2022/23 to date when compared to 2021/22 for the same time period. This equates to 704 fewer incidents recorded.</p> <p>Our Successes/Our Issues</p> <p>The decrease in reported ASB incidents in 2022/23 is positive.</p> <p>What We Are Doing</p> <p>Through a multi-agency partnership we continue to intervene at the earliest opportunity to reports of antisocial behaviour.</p> <p>The Police Scotland Community Actions Teams (CAT), which are funded by Scottish Borders Council, respond to community issues regarding antisocial behaviour with significant success.</p>	<p>5-Year Trend</p>  <table border="1"> <thead> <tr> <th>Year</th> <th>Incidents</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>5683</td> </tr> <tr> <td>2018/19</td> <td>5740</td> </tr> <tr> <td>2019/20</td> <td>5406</td> </tr> <tr> <td>2020/21</td> <td>7289</td> </tr> <tr> <td>2021/22</td> <td>5334</td> </tr> </tbody> </table>	Year	Incidents	2017/18	5683	2018/19	5740	2019/20	5406	2020/21	7289	2021/22	5334
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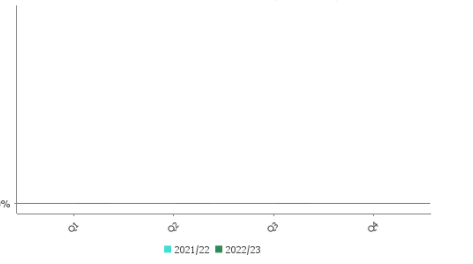


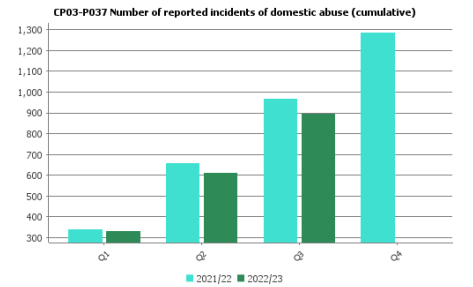


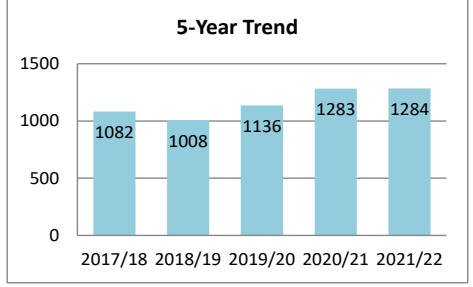
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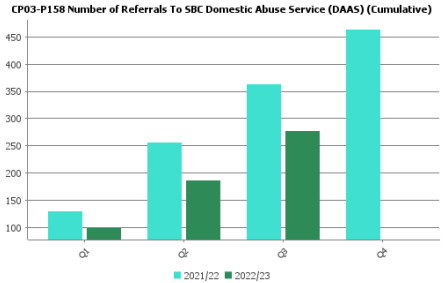


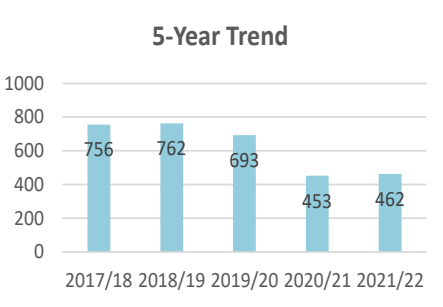
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<p>The number of monitoring cases closed (Cumulative)</p>	<p>CP03-P179 The number of monitoring cases closed (Cumulative)</p>  <table border="1"> <caption>CP03-P179 Data</caption> <thead> <tr> <th>Year</th> <th>2021/22</th> <th>2022/23</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>58</td> <td>35</td> </tr> <tr> <td>Q2</td> <td>125</td> <td>65</td> </tr> <tr> <td>Q3</td> <td>165</td> <td>105</td> </tr> <tr> <td>Q4</td> <td>210</td> <td>103</td> </tr> </tbody> </table>	Year	2021/22	2022/23	Q1	58	35	Q2	125	65	Q3	165	105	Q4	210	103			103	166	<p>Where we are currently</p> <p>63 fewer monitoring cases closed in 2022/23 to date when compared to 2021/22 for the same time period, which equates to a 38% decrease.</p> <p>Our Successes/Our Issues</p> <p>Fewer cases being opened means there are fewer cases to close so it would be expected that the number of closures would be lower.</p> <p>What we are doing</p> <p>The antisocial behaviour unit are reviewing the interventions format to hopefully further improve case closures. It will be achieved by rewording formal letters to make it clearer what the consequences could be for non-engagement.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>154</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>2018/19</td> <td></td> <td>168</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2019/20</td> <td></td> <td></td> <td>149</td> <td></td> <td></td> </tr> <tr> <td>2020/21</td> <td></td> <td></td> <td></td> <td>169</td> <td></td> </tr> <tr> <td>2021/22</td> <td></td> <td></td> <td></td> <td></td> <td>210</td> </tr> </tbody> </table>	Year	2017/18	2018/19	2019/20	2020/21	2021/22	2017/18	154					2018/19		168				2019/20			149			2020/21				169		2021/22					210
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<p>Number of early Interventions made by ASB Partners (cumulative)</p>	<p>CP03-P118 Number of early Interventions made by ASB Partners (cumulative)</p>  <table border="1"> <caption>CP03-P118 Data</caption> <thead> <tr> <th>Year</th> <th>2021/22</th> <th>2022/23</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>190</td> <td>210</td> </tr> <tr> <td>Q2</td> <td>450</td> <td>380</td> </tr> <tr> <td>Q3</td> <td>550</td> <td>490</td> </tr> <tr> <td>Q4</td> <td>850</td> <td>496</td> </tr> </tbody> </table>	Year	2021/22	2022/23	Q1	190	210	Q2	450	380	Q3	550	490	Q4	850	496			496	538	<p>Where we are currently</p> <p>A decrease of 42 interventions in the year to date when compared to 2021/22 for the same time period, which equates to a 7.8% decrease.</p> <p>Our Successes/Our Issues</p> <p>Early intervention is key and it continues to be the focus throughout the partnership.</p> <p>What we are doing</p> <p>Efforts are being made to increase capacity to mediate in cases, a key early intervention.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>806</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>2018/19</td> <td></td> <td>899</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2019/20</td> <td></td> <td></td> <td>804</td> <td></td> <td></td> </tr> <tr> <td>2020/21</td> <td></td> <td></td> <td></td> <td>898</td> <td></td> </tr> <tr> <td>2021/22</td> <td></td> <td></td> <td></td> <td></td> <td>830</td> </tr> </tbody> </table>	Year	2017/18	2018/19	2019/20	2020/21	2021/22	2017/18	806					2018/19		899				2019/20			804			2020/21				898		2021/22					830
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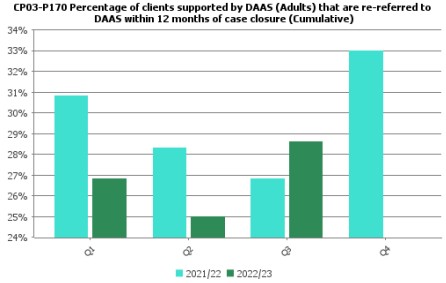


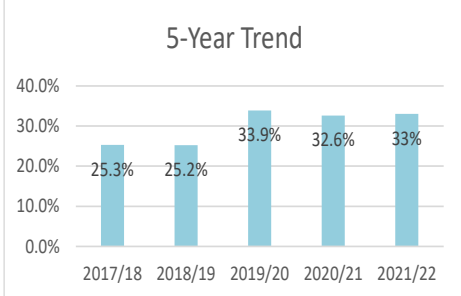
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Number of persons being monitored for antisocial behaviour (cumulative)	<p>CP03-P119 Number of persons being monitored for antisocial behaviour (cumulative)</p> <table border="1"> <caption>CP03-P119 Data</caption> <thead> <tr> <th>Year</th> <th>2021/22</th> <th>2022/23</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>500</td> <td>300</td> </tr> <tr> <td>Q2</td> <td>900</td> <td>650</td> </tr> <tr> <td>Q3</td> <td>1250</td> <td>950</td> </tr> <tr> <td>Q4</td> <td>1600</td> <td>950</td> </tr> </tbody> </table>	Year	2021/22	2022/23	Q1	500	300	Q2	900	650	Q3	1250	950	Q4	1600	950			959	1,244	<p>Where we are currently</p> <p>285 fewer people monitored for antisocial behaviour in the year to date when compared to 2021/22 for the same time period, which equates to a 22.9% decrease, which is positive.</p> <p>Our Successes/Our Issues</p> <p>The decrease in persons being monitored is a further indication of the increase in and success of early interventions.</p> <p>What we are doing</p> <p>We are continuously looking at what other agencies do or what diversions can be implemented.</p>	<p>5-Year Trend</p> <table border="1"> <caption>5-Year Trend Data</caption> <thead> <tr> <th>Year</th> <th>2017/18</th> <th>2018/19</th> <th>2019/20</th> <th>2020/21</th> <th>2021/22</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>1688</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>2018/19</td> <td></td> <td>1561</td> <td></td> <td></td> <td></td> </tr> <tr> <td>2019/20</td> <td></td> <td></td> <td>1636</td> <td></td> <td></td> </tr> <tr> <td>2020/21</td> <td></td> <td></td> <td></td> <td>1645</td> <td></td> </tr> <tr> <td>2021/22</td> <td></td> <td></td> <td></td> <td></td> <td>1620</td> </tr> </tbody> </table>	Year	2017/18	2018/19	2019/20	2020/21	2021/22	2017/18	1688					2018/19		1561				2019/20			1636			2020/21				1645		2021/22					1620
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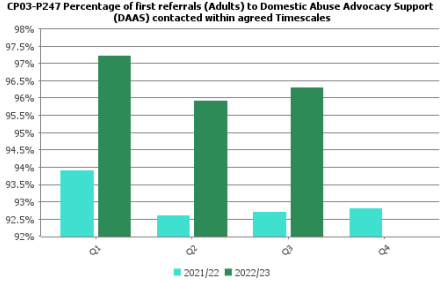


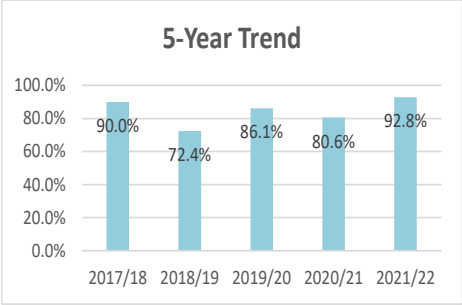
PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend										
<p>The % of referrals to the mediation service that could not be progressed (Cumulative)</p>	<p>CP03-P176b The percentage of referrals into the Mediation Service that could not be progressed (Cumulative)</p>  <table border="1"> <caption>Data for CP03-P176b</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2021/22</td> <td>82%</td> </tr> <tr> <td>2022/23</td> <td>87%</td> </tr> <tr> <td>2022/23</td> <td>90%</td> </tr> <tr> <td>2022/23</td> <td>90%</td> </tr> </tbody> </table>	Year	Percentage	2021/22	82%	2022/23	87%	2022/23	90%	2022/23	90%			<p>90%</p>		<p>90% (18 of 20 referrals) were unable to be progressed in 2022/23 to date.</p> <p>Our Successes/Our Issues</p> <p>All ASB officers and designated staff from partner agencies have been trained in mediation and the service is now accepting and progressing referrals.</p> <p>Although the number of cases that did not progress to mediation is high a number of issues were resolved by mediation officers making contact with the complaints, negating the need for a full mediation intervention.</p> <p>What we are doing</p> <p>The reason why a referral cannot be progressed is recorded and this will allow for analysis of the reasons with a view to addressing any issues.</p>	<p>Data gathering only in 2022/23 as this is a new indicator and trend information is not currently available.</p>
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<p>The % of referrals to the mediation service that were progressed but no agreement was reached (Cumulative)</p>	<p>CP03-P176c The percentage of referrals into the Mediation Service that were progressed but no agreement was reached (Cumulative)</p>  <table border="1"> <caption>Data for CP03-P176c</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2021/22</td> <td>0%</td> </tr> <tr> <td>2022/23</td> <td>0%</td> </tr> <tr> <td>2022/23</td> <td>0%</td> </tr> <tr> <td>2022/23</td> <td>0%</td> </tr> </tbody> </table>	Year	Percentage	2021/22	0%	2022/23	0%	2022/23	0%	2022/23	0%			<p>0%</p>		<p>Where we are currently</p> <p>Of the 2 cases in 2022/23 to date that were subject to a mediation intervention no cases were unable to reach an agreement. This is a positive start for the service.</p> <p>Our Successes/Our Issues</p> <p>All ASB officers and designated staff from partner agencies have been trained in mediation and the</p>	<p>Data gathering only in 2022/23 as this is a new indicator and trend information is not currently available.</p>
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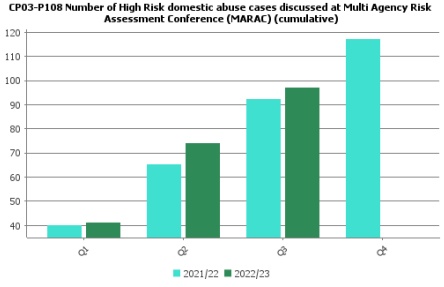


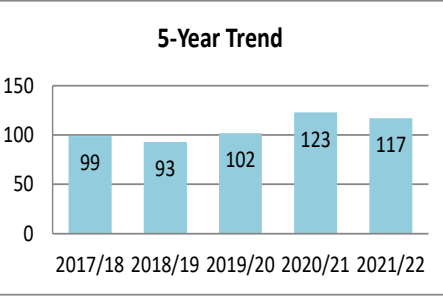
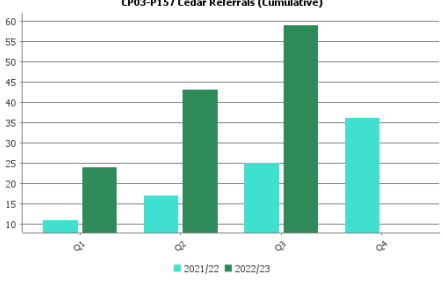


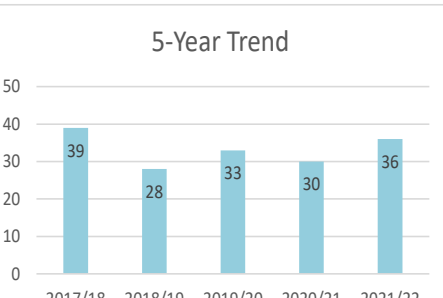
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						<p>service is now accepting and progressing referrals.</p> <p>What we are doing</p> <p>The reason why a case has not reached agreement will be recorded and this will allow for analysis of the reasons with a view to addressing any issues.</p>																
<p>The % of referrals to the mediation service that were progressed and agreement was reached (Cumulative)</p>	 <p>CP03-P121b The percentage of referrals into the Mediation Service that were progressed and agreement was reached (Cumulative)</p> <table border="1"> <thead> <tr> <th>Quarter</th> <th>2021/22 (%)</th> <th>2022/23 (%)</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>100</td> <td>100</td> </tr> <tr> <td>Q2</td> <td>100</td> <td>100</td> </tr> <tr> <td>Q3</td> <td>100</td> <td>100</td> </tr> <tr> <td>Q4</td> <td>100</td> <td>100</td> </tr> </tbody> </table>	Quarter	2021/22 (%)	2022/23 (%)	Q1	100	100	Q2	100	100	Q3	100	100	Q4	100	100			<p>100%</p>		<p>Where we are currently</p> <p>Of the 2 cases in 2022/23 to date that were subject to a mediation intervention both cases (100%) were able to reach an agreement. This is a positive start for the service.</p> <p>Our Successes/Our Issues</p> <p>All ASB officers and designated staff from partner agencies have been trained in mediation and the service is now accepting and progressing referrals.</p> <p>What we are doing</p> <p>The reason why a case could not reach agreement will be recorded and this will allow for analysis of the reasons with a view to addressing any issues and increasing the success rate for the service.</p>	<p>Data gathering only in 2022/23 as this is a new indicator and trend information is not currently available.</p>
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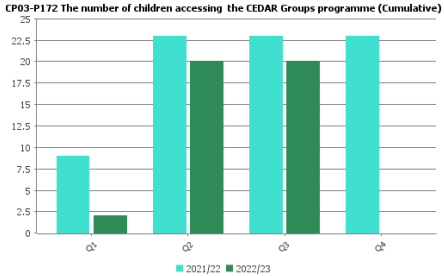


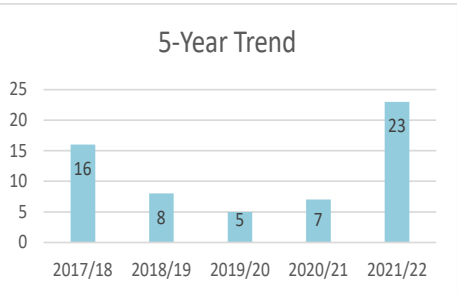
PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend
<p>The % of clients satisfied with the mediation intervention on exit from the service (Cumulative)</p>	<p>CP03-P121c The percentage of individuals who were satisfied with the Mediation Intervention on exit from the service (Cumulative)</p> 			0%		<p>Where we are currently</p> <p>The new mediation service has only just started to progress cases and client satisfaction surveys need to be issued for closed cases.</p> <p>Our Successes/Our Issues</p> <p>All ASB officers and designated staff from partner agencies have been trained in mediation and the service is now accepting and progressing referrals.</p> <p>What we are doing</p> <p>Satisfaction surveys for completed cases will be sent to each party involved in the mediation to get their views on the effectiveness of the service. Responses received will be analysed with a view to identifying any potential service improvements.</p>	<p>Data gathering only in 2022/23 as this is a new indicator and trend information is not currently available.</p>
<p>Number of reported incidents of domestic abuse (cumulative)</p>	<p>CP03-P037 Number of reported incidents of domestic abuse (cumulative)</p> 			896	966	<p>Where We Are</p> <p>70 fewer incidents reported in 2022/23 to date when compared to 2021/22 for the same time period, which equates to a 7.2% decrease.</p> <p>Our Successes/Our Issues</p> <p>There remain concerns that domestic abuse is underreported.</p> <p>What We Are Doing</p> <p>There is increased scrutiny of the number of domestic abuse</p>	<p>5-Year Trend</p> 

PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
						incidents that are recorded for the Scottish Borders and the related number of referrals to the DAAS Service with regular updates provided to Police Scotland and Scottish Borders Council Management Team.																												
Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)	<p>CP03-P158 Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)</p>  <table border="1"> <caption>CP03-P158 Number of Referrals To SBC Domestic Abuse Service (DAAS) (Cumulative)</caption> <thead> <tr> <th>Period</th> <th>2021/22</th> <th>2022/23</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>~130</td> <td>~100</td> </tr> <tr> <td>Q2</td> <td>~250</td> <td>~180</td> </tr> <tr> <td>Q3</td> <td>~360</td> <td>~280</td> </tr> <tr> <td>Q4</td> <td>~460</td> <td>~277</td> </tr> </tbody> </table>	Period	2021/22	2022/23	Q1	~130	~100	Q2	~250	~180	Q3	~360	~280	Q4	~460	~277			277	363	<p>Where We Are Currently</p> <p>277 referrals into DAAS (Adults) in 2022/23 to date, which is 86 fewer referrals when compared to 2021/22 for the same time period and equates to a 23.7% decrease.</p> <p>Our Successes/Our Issues</p> <p>The reduction in referrals to DAAS in 2022/23 to date is of concern and is being closely monitored.</p> <p>What We Are Doing</p> <p>The DAAS Service Manager continues to monitor weekly referrals in relation to number and source of referral. Active engagement with partner agencies is intended to increase and reinforce the referral pathways. There are plans to engage with Police Scotland's Domestic Abuse Champions to assist with key messaging around domestic abuse and the agreed referral processes in Scottish Borders.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>Referrals</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>756</td> </tr> <tr> <td>2018/19</td> <td>762</td> </tr> <tr> <td>2019/20</td> <td>693</td> </tr> <tr> <td>2020/21</td> <td>453</td> </tr> <tr> <td>2021/22</td> <td>462</td> </tr> </tbody> </table>	Year	Referrals	2017/18	756	2018/19	762	2019/20	693	2020/21	453	2021/22	462
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<p>Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)</p>	 <p>CP03-P170 Percentage of clients supported by DAAS (Adults) that are re-referred to DAAS within 12 months of case closure (Cumulative)</p> <table border="1"> <caption>CP03-P170 Data</caption> <thead> <tr> <th>Year</th> <th>2021/22 (%)</th> <th>2022/23 (%)</th> </tr> </thead> <tbody> <tr> <td>2021/22</td> <td>30.8</td> <td>27.0</td> </tr> <tr> <td>2022/23</td> <td>28.2</td> <td>25.2</td> </tr> <tr> <td>2023/24</td> <td>27.0</td> <td>28.8</td> </tr> <tr> <td>2024/25</td> <td>33.8</td> <td>-</td> </tr> </tbody> </table>	Year	2021/22 (%)	2022/23 (%)	2021/22	30.8	27.0	2022/23	28.2	25.2	2023/24	27.0	28.8	2024/25	33.8	-			28.6%	30%	<p>Where we are currently</p> <p>A decrease of 1.4 percentage points in the percentage of DAAS clients that are repeat clients within 12 months of case closure, against a baseline target of 30%.</p> <p>Our Successes/Our Issues</p> <p>Repeat referrals are currently better than target.</p> <p>What we are doing</p> <p>Detailed analysis of the repeat cases will be undertaken to identify any potential areas for further improvement.</p> <p>Regular meetings are planned to discuss cases where there have been multiple repeat referrals to assess if further measures can be taken or signposting to other services is needed.</p>	 <p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Percentage (%)</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>25.3%</td> </tr> <tr> <td>2018/19</td> <td>25.2%</td> </tr> <tr> <td>2019/20</td> <td>33.9%</td> </tr> <tr> <td>2020/21</td> <td>32.6%</td> </tr> <tr> <td>2021/22</td> <td>33%</td> </tr> </tbody> </table>	Year	Percentage (%)	2017/18	25.3%	2018/19	25.2%	2019/20	33.9%	2020/21	32.6%	2021/22	33%
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Percentage of first referrals (Adults) to Domestic Abuse Advocacy Support (DAAS) contacted within agreed Timescales	 <p>CP03-P247 Percentage of first referrals (Adults) to Domestic Abuse Advocacy Support (DAAS) contacted within agreed Timescales</p> <table border="1"> <caption>Performance Data Trend Chart</caption> <thead> <tr> <th>Category</th> <th>2021/22 (%)</th> <th>2022/23 (%)</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>~93.8</td> <td>~97.2</td> </tr> <tr> <td>2</td> <td>~92.8</td> <td>~96.0</td> </tr> <tr> <td>3</td> <td>~92.8</td> <td>~96.5</td> </tr> <tr> <td>4</td> <td>~93.0</td> <td>~96.5</td> </tr> </tbody> </table>	Category	2021/22 (%)	2022/23 (%)	1	~93.8	~97.2	2	~92.8	~96.0	3	~92.8	~96.5	4	~93.0	~96.5			96.3%	80%	<p>Where We Are</p> <p>96.3% of clients contacted within the agreed timescale against a baseline target of 80% between 1st April 2022 and 31st December 2022.</p> <p>Contact targets are 24 hours for Self and Police Scotland first referrals to the service and 48 hours for other agency first referrals to the service.</p> <p>Our Successes/Our Issues</p> <p>Contact targets have been exceeded for the quarter. This is in part due to DAAS maintaining a full staffing complement and also being able to continue providing a telephone based response.</p> <p>What We Are Doing</p> <p>Clients who are first referrals to the service are being contacted within agreed timescales where possible. DAAS can account for the reason for delayed contact from a weekly report. The main reason cited range from "client not answering", "unsafe to leave voicemail", "number out of service", to "reduced staffing capacity".</p>	 <p>5-Year Trend</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Percentage (%)</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>90.0%</td> </tr> <tr> <td>2018/19</td> <td>72.4%</td> </tr> <tr> <td>2019/20</td> <td>86.1%</td> </tr> <tr> <td>2020/21</td> <td>80.6%</td> </tr> <tr> <td>2021/22</td> <td>92.8%</td> </tr> </tbody> </table>	Year	Percentage (%)	2017/18	90.0%	2018/19	72.4%	2019/20	86.1%	2020/21	80.6%	2021/22	92.8%
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<p>Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</p>	<p>CP03-P108 Number of High Risk domestic abuse cases discussed at Multi Agency Risk Assessment Conference (MARAC) (cumulative)</p> 			97	92	<p>Where We Are</p> <p>97 referrals to MARAC in 2022/23 in the year to date, which is 5 referrals (5.4%) higher than 2021/22 for the same time period.</p> <p>Our Successes/Our Issues</p> <p>MARAC has successfully moved to a full day meeting from January 2023. All partners are committed to planning attendance for a full day. Referral numbers will determine the length of the meeting but it is expected that this will improve attendance and reduce the pressure on agencies to service the MARAC process</p> <p>What We Are Doing</p> <p>The impact of the new MARAC full day meeting will continue to be monitored and will be reviewed in the summer.</p>	<p>5-Year Trend</p> 
<p>Cedar Referrals (Cumulative)</p>	<p>CP03-P157 Cedar Referrals (Cumulative)</p> 			59	25	<p>Where We Are</p> <p>59 referrals to CEDAR in 2022/23 to date compared to 25 referrals in 2021/22 for the same time period, which is a 34 referral, 136% increase.</p> <p>Our Successes/Our Issues</p> <p>All CEDAR and EYDAR groups were successfully delivered and graduation was 7th December.</p> <p>What We Are Doing</p>	<p>5-Year Trend</p> 

PI Short Name	Performance Data Trend Chart	Traffic Light Icon	Long Term Trend	Current Value	Current Target	Notes & History Note	5 Year Trend																											
						<p>The CEDAR/EYDAR Bulletin will be circulated to all partner agencies in January 2023. Assessment of current referrals will be conducted during January and group planning for 2023 is underway.</p>																												
<p>The number of children accessing the CEDAR Groups programme (Cumulative)</p>	<p>CP03-P172 The number of children accessing the CEDAR Groups programme (Cumulative)</p>  <table border="1"> <caption>CP03-P172 The number of children accessing the CEDAR Groups programme (Cumulative)</caption> <thead> <tr> <th>Quarter</th> <th>2021/22</th> <th>2022/23</th> </tr> </thead> <tbody> <tr> <td>Q1</td> <td>9</td> <td>3</td> </tr> <tr> <td>Q2</td> <td>22</td> <td>20</td> </tr> <tr> <td>Q3</td> <td>22</td> <td>20</td> </tr> <tr> <td>Q4</td> <td>22</td> <td>22</td> </tr> </tbody> </table>	Quarter	2021/22	2022/23	Q1	9	3	Q2	22	20	Q3	22	20	Q4	22	22			<p>20</p>	<p>23</p>	<p>Where We Are</p> <p>The most recent CEDAR Group programmes started in August and September with 11 children and 5 mothers participating in CEDAR and 7 children and 7 mothers participating in EYDAR. These group programmes completed in quarter 3. No new programmes started in quarter 3.</p> <p>For the year to date there is a 3 participant reduction in CEDAR when compared to 2021/22 for the same time period.</p> <p>Our Successes/Our Issues</p> <p>Both EYDAR Group and CEDAR group started running in Quarter 2 and completed in quarter 3.</p> <p>What We Are Doing</p> <p>All CEDAR and EYDAR groups were successfully delivered and graduation was 7th December.</p>	<p>5-Year Trend</p>  <table border="1"> <caption>5-Year Trend</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2017/18</td> <td>16</td> </tr> <tr> <td>2018/19</td> <td>8</td> </tr> <tr> <td>2019/20</td> <td>5</td> </tr> <tr> <td>2020/21</td> <td>7</td> </tr> <tr> <td>2021/22</td> <td>23</td> </tr> </tbody> </table>	Year	Value	2017/18	16	2018/19	8	2019/20	5	2020/21	7	2021/22	23
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